

IT Support Technician

Are you looking for challenging career opportunities? Do you truly want to make a difference in the world through technology innovation? Delta-Q could be the place for you.

Delta-Q Technologies, founded in 1999, supplies vehicle manufacturers with power conversion solutions enabling the shift away from internal combustion engines to environmentally friendly electric drive systems. Considered the technology benchmark in industrial AC-DC battery chargers and integrated DC-DC power converters, Delta-Q products are installed on hundreds of thousands of vehicles such as golf cars, aerial work platforms, industrial floor cleaning machines, Neighborhood Electric Vehicles, and plug-in hybrid and utility vehicles.

To support our continued business growth and to resource several new product development programs, Delta-Q is recruiting for a variety of Engineering, Product Management, Product Support, and Sales positions. Our vision is "Delta-Q in electric vehicles everywhere!" and our focus is to hire the best and brightest to make that happen. Find out how rewarding it is to help advance the state of vehicle electrification while working in a dynamic culture that embraces honesty, integrity, perseverance and innovation.

POSITION SUMMARY

You will be responsible for supporting day to day operations, management and maintenance of our 15 Windows Server and 120+ desktop environments including participating in desktop application support and development. A key driving force of the IT department at Delta-Q is to facilitate the needs of our technical and management teams with the tools and systems required to make them highly productive. These solutions will often be a combination of in-house developed apps/scripts as well as commercially available products.

PRINCIPAL RESPONSIBILITIES

- Take ownership of our existing VMWare environment
- Take ownership of our SQL environment including the creation of customized query tools as required by our users
- Assist users with any desktop issues as they arise
- Monitor, maintain, patch and troubleshoot server and desktop environments
- Document processes and procedures
- Develop our Sharepoint intranet environment
- Oversee initiatives from conception to deployment
- Deploy new technology via imaging/cloning

QUALIFIED CANDIDATES SHOULD POSSESS

- A diploma or degree in IT related studies or an advanced certification such as an MCSE or CCNA with a minimum of 5 years experience supporting an enterprise network
- Thorough knowledge of the operations of most areas of TCP/IP services including DNS, DHCP, Active Directory, Print Services, Backup Exec, Security, Citrix, VPN, VOIP, routers, switches and firewalls
- Strong knowledge of business processes with creative abilities to implement support systems
- Exceptional skills in the Windows Server and Workstation environments, as well as strong VMWare and SQL skills
- Strong Verbal and written communication skills with excellent customer service skills

Please email a cover letter and resume to Human Resources, as an attachment to careers@delta-q.com, quoting "IT Support Technician" in the subject line.

Delta-Q is located in Burnaby, BC, the geographical centre of Metro Vancouver. With a diverse economy and a growing high-technology sector, Vancouver is a world-class multi-cultural city set amidst the natural beauty of the ocean, lakes, rivers and mountains of the Pacific Northwest region. It is no wonder that so many people from around the world have made Vancouver their home and those raised here have chosen to remain.

Challenging career opportunities, competitive benefits and an outstanding location make Delta-Q a great place to be.

For more information about Delta-Q Technologies and current career opportunities please visit us at www.delta-q.com.